

Bank upgrading their TEMENOS T24™ benefits from Validata SAS's approach to Business Process testing

Business Challenge

An already existing TEMENOS T24™ user for a number of years, the bank took the decision not just to upgrade but also to remove as much of the bespoke development as possible and to redefine the business processes. The obvious technical benefits of moving towards a model bank implementation did create a challenge to the bank, having to introduce new business processes.

Issues faced

The introduction of new business processes meant not only did the business have to train on a new version of software but the bank also had alter their existing testing assets and recognize that the new processes were just as much as a risk as any software related issues.

Solution Outline

- Validata SAS was purchased to form the basis of the Business Process Testing effort for the Temenos T24™ upgrade
- Validata provided training and initial consultancy for internal staff to build test automation
- Business processes were loaded into Validata and test cases developed to test these with combination of manual and automatic test cases

Validata Approach

In summary, the following approach was taken:

- Validata SAS installed and communication effected with TEMENOS T24 R8 environment
- Initial training and Quick Start consultancy undertaken
- Project decision taken to switch to R9
- Validata SAS certified for R9
- Validata resources employed to load business processes and then start to development test cases to cover these processes

Benefits & Advantages

- ✓ Validata SAS workflows and integration with TEMENOS T24 allow for test automation to be delivered
- ✓ Business Processes mapped in Validata SAS and test case coverage reporting made available
- ✓ Full reporting made available at every stage of the project